# OEVELOPMENT AND IMPLEMENTATION OF IMPACT (ILLINOIS MEDICAL PROFESSIONALS ACTION COLLABORATIVE TEAM) TO AMPLIFY MEDICAL VOICES DURING THE COVID 19 PANDEMIC

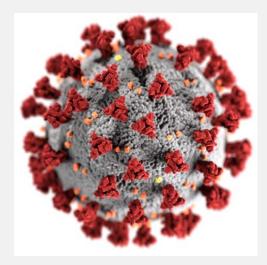
Presenter: Elzbieta Kalata

Collaborators: Laura Zimmermann, MD, MS, FACP, Shikha Jain, MD, FACP, Eve Bloomgarden, MD, Ali Khan, MD, MPP, FACP, Amisha Wallia, MD, MS, Garth Walker, MD, MPH, Maylyn Martinez, MD, Seth Trueger, MD, MPH, FACEP, Lisa Mordell, MS, Serena Dhaon, Sandra Folarin, Tajanna Stinn, MS, Alexandra Kenefake, MBS, Vineet Arora, MD, MAPP



#### **DESCRIPTION & OVERVIEW**

- Importance of amplifying health professionals' voices to educate policymakers and the public
- Challenging for many health professionals on the frontlines, and even worse for those with caregiving responsibilities
- IMPACT formed at the beginning of the COVID-19 pandemic to advocate for public health measures to stop the spread of COVID-19 by strategic amplification of voices of Illinois health professionals.







# NEEDS AND OBJECTIVES

- Through social media, infographics, and novel communications strategies we aim to:
  - Amplify IL health professionals' voices to motivate other citizens to adhere to safe practices during the COVID-19 pandemic.
  - Engage local and national policymakers to advocate for issues that would help improve the health and welfare of Illinoisans and healthcare professionals







# SETTING AND PARTICIPANTS

- IMPACT Founders: 6 physicians (all parents of young children) from different institutions
- Actively grown to expand expertise in other professional areas (nursing/communications/pharmacy/health equity)
   and serves as a training ground for student volunteers
  - O Interns for blog, social media and infographics
- Partnered with other local/national organizations (MasksNowlL, GetMePPEChi, Dear Pandemic, Physician Mommies Chicago, Bump Club & Beyond, University Blood Initiative) to assist pandemic response











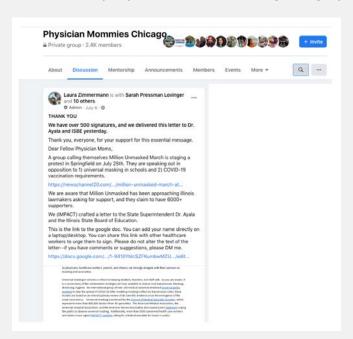






#### **HOW WE WORK**

- Rapid response and communication via Slack workspace
- Shared document creation in Google docs
- Repurpose of content: blog, infographic, IMPACTful Chats, Bump Club & Beyond Live, op-ed





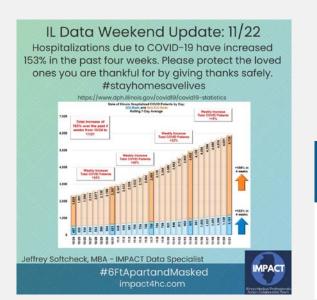






#### STRATEGIES TO COMMUNICATE TO COMMUNITY

- IMPACTful Chats with Maylyn Martinez, MD and Seth Trueger, MD, MPH, FACEP
- IMPACT Blog
- Infographics with Data (Weekend Update)
- Interviews on local and national media outlets





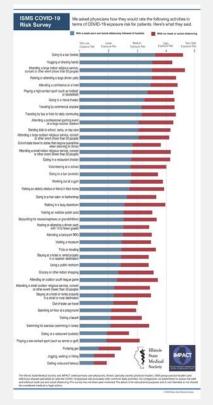




#### STRATEGIC PARTNERSHIPS TO EDUCATE COMMUNITY

- Partnership with Illinois State Medical Society (ISMS) to create risk profiles for various activities
- Earned press in WTTW, Chicago Eater, and Chicago Block Club







#### **OUTCOMES**

- Written over 20 op-eds published in Chicago Tribune, US News, The Hill, Crain's Chicago Business, Physician Weekly Magazine, KevinMD, Health Affairs, Chicago Sun-Times, and more
- Story features on Fox32 and WGN9
- Team Members featured on Good Morning America, Forbes Magazine, WBEZ, NBC, Newsweek, Yahoo Finance, NPR, Washington Post, and The Wall Street Journal







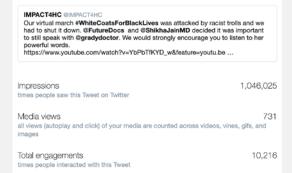
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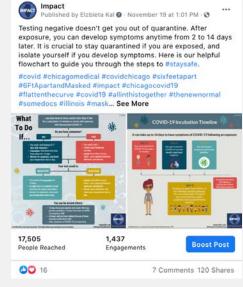
- Social media campaigns resulted in Facebook/Twitter/Instagram pages with 2400+ followers
  - Virtual #WhiteCoatsForBlackLives march resulted in over 1 million impressions on Twitter

Infographics earning 1000-10000+ views each on Facebook alone





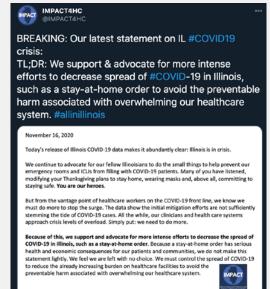






#### **OUTCOMES**

- Written two petitions with social media hashtag campaigns
  - Social distancing: #6FtApartNOTUnder (>4000 tweets. 2.7K+ signatures)
  - Universal Masking: #AmericaMaskUp (10,000 reach on FB, 110K+ signatures)
- Submitted six letters to the governor
- Have released six statements regarding the COVID-19 pandemic



Impressions	73,234
Total engagements	1,427
Media engagements	682
Detail expands	431
Profile clicks	213
Likes	40
Retweets	28
Replies	23
Hashtag clicks	10





# DISCUSSION/REFLECTION/LESSONS LEARNED

Social media and traditional media are important tools to fight the "infodemic" and amplify physician voices

Experience highlights the need to teach physicians how to constructively have a voice in media and social media

for maximal impact

Ehicago Tribune CONONAVINUS				
Chicago doctors — mostly moms — join together to advise officials and the public. 'We can't not say something.'				
By KATE THAYER CHICAGO TRIBUNE   MAY 07, 2020 AT 10:36 AM	y	<b>F</b>	*	







# **RESOURCES**

IMPACT Website: <a href="https://www.impact4hc.com">www.impact4hc.com</a>

IMPACT Twitter: @IMPACT4HC
IMPACT Facebook: @Impact4HC
IMPACT Instagram: @impact4hc



